

Improving Government Performance For Over 20 Years

Encouraging Employee Learning

This course is designed to help managers and supervisors guide employees toward increasing their learning capacity and contributing their knowledge to achieve the organization's strategic and operational priorities.





Course Objectives

CPE Credits

8

Training Format

Virtual-Live

Preparation

None

Modules

7

Enhancing employee learning capacity is one of the multiple aspects of building a workforce that is adaptive to strategic and operational change.

- Persuade employees that continuous learning is important to work performance
- Help employees develop or enhance the learning skills and abilities
- Guide employees to learn about topics that will be useful to them, to their careers, and to the organization
- Encourage employees to reach beyond traditional formal training opportunities by exploring informal, social, and experiential opportunities

INTENDED FOR Leaders, key stakeholders, and project teams







Agenda

■ MODULE 1

Introduction and Overview

- Why is employee learning important?
- · Where can employees find learning opportunities?
- · How can employees learn in multiple contexts?

■ MODULE 2

The rationale for Employee Learning

- Identify the four Principles of Adult.
- Learning the five moments of learning need.
- Identify employees' need to develop self-directed learning behaviors.

MODULE 3

Building Learning Skills and Abilities

- Awaken employees' curiosity and help rebuild their capacity for learning.
- Reflect on information sources that would meet the needs of employees in the workplace.
- Develop ways to collect and organize learning for later use

■ MODULE 4

Finding Learning Opportunities

- Understand development opportunities that can positively impact key engagement drivers.
- Identify useful knowledge and ideas adjacent to work.
- Help employees identify how to acquire skills and expertise to perform work responsibilities.

■ MODULE 5

Engaging in Learning Activities

- Understand the shared responsibilities of employees, managers, and Learning & Development.
- Identify ways on how employees learn at work
- Enable employee growth by providing learning

■ MODULE 6

Contribution to Organizational Learning

- Identify contributing factors of an employee's job role to organizational learning.
- Learn how to improve personal and collective performance.
- Learn how to quicken knowledge acquisition, eager, and ready to work.

■ MODULE 7

Strategies for Improving Employee Learning

- Learn how to enhance employee satisfaction by providing learning opportunities aligned with motivation and purpose.
- Determine adaptive ways to practice continuous learning at all levels of the organization.
- Understand how to increase employee contribution aligned with performance expectations.





Get Certified

Certified Government Performance Manager (CGPM) Program

The Performance Institute's Certified Government Performance Manager (CGPM) program provides the skills and tools needed to make you a lead performance management resource for your organization. Candidates for our standard certificate sit for a brief examination. Candidates for our advanced certificate complete a capstone project—a real-world project from your agency that you can use to apply concepts, knowledge and skills from your courses and receive expert feedback from a staff member of The Performance Institute.

Upon completion of certification, **you will gain both professional distinction and academic credit.**The Performance Institute is accredited through the National Association of State Boards of Accountancy (NASBA).

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On Site Training

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Bringing PI training in-house for groups of seven to 30 allows you to better utilize your training dollars. The Performance Institute's subject matter experts will work with you and your team to examine your programs and determine your organizations' specific needs. The identification of real-life examples will create a learning atmosphere that resonates with participants while simultaneously providing an immediate return on your training investment. Using interactive exercises that employ actual projects or scenarios from your organization, instructors can address specific challenges and align the curriculum of each session to your objectives.

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